### Student Advocacy Center

https://advocacy.osu.edu OSU.EDU Help BuckeyeLink Map Find People Webmail Search Ohio State CREATING THE EXTRAORDINARY STUDENT EXPERIENCE OFFICE OF STUDENT LIFE THE OHIO STATE STUDENT ADVOCACY CENTER UNIVERSITY Home 10000 Mission & Values **Online Assistance Request Student Advocacy Center** Walk-in hours: **Appeals & Petitions** OFFICE OF STUDENT LIFE 10am-3pm Monday STUDENT 10am-3pm Tuesday **Academic & Enrollment** ADVOCACY 12pm-3pm Wednesday 10am-3pm Thursday 10am-3pm Friday Financial Advocates are also available through our online assistance request form and by phone, email, or appointment. **Health & Personal Crisis** 



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# Advocacy Staff



Kim Pachell Director



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Jenn Irwin, M.S. Assistant Director, Outreach & Training



Shannon Jones, M.Ed. Program Coordinator



Andy Fox Program Coordinator



Emma Manier, LSW Program Coordinator



Caleb Lesley Program Coordinator



Office Admin. Assistant

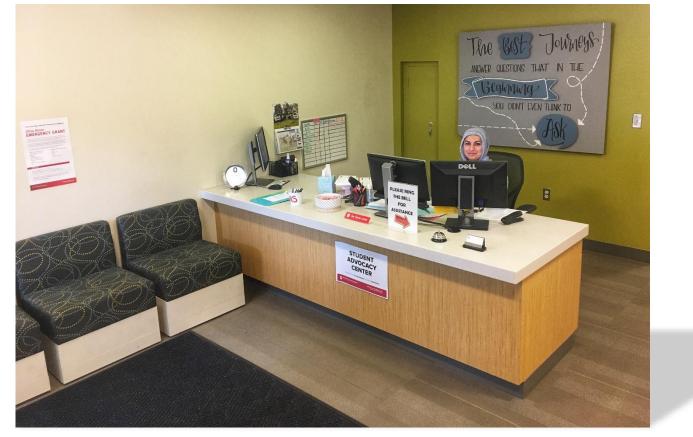


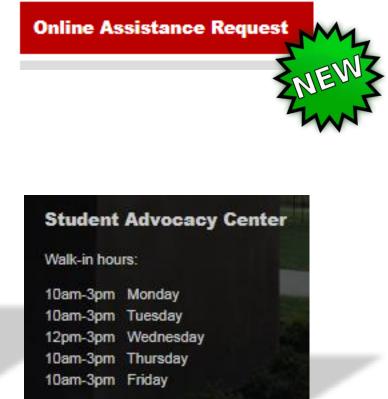




### Student Experience

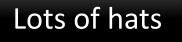
## Email, call or walk-in!







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- Work with all offices at the university
  - Connect to information, not duplicate services
- Last year 3300+ cases
  - 2782 academic, 629 payment/financial, 96 enrollment
  - ✓ Average 15 current student deaths
- Campus/Area Emergency Response



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- Reduce or remove institutional barriers
- Work for the most fair & appropriate outcomes
- Increase a student's ability to navigate complex systems
  ( <a href="mailto:self-efficacy">self-efficacy</a>)
- Provide timely & accurate information
- Communicate with the University when students are unable *(hospitalized, death in the family, etc..)*



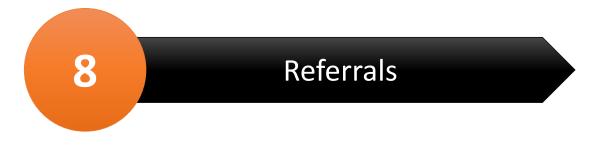
### Except we

- ...don't provide excused absences
- ...can't legitimize or document issues
- ...won't communicate on behalf of students

Because students can do of that! But we can help them



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### We regularly work with students who:

- Indicate difficulty connecting to resources ("Sent back and forth")
- Need assistance managing complex issues
- May require additional time or attention on appeals
- Genuinely feel as though they have been treated unfairly





### **Online Assistance Form**



tudent Information			
	scribe the <u>student who is in need o</u>	f assistance.	
Student's Full Name:	Student's Gender:	Student ID (9-digit # on BuckID)	DOB (YYYY-MM-DD):
	Please choose	<b>v</b>	
Phone number (If known):	Email address (lastname.#):	Hall/Address (If known):	
Questions			
Questions			
low would you categorize your co	ncern? Check all that apply. (Required)		
Cademic			
Discipline/Judicial			
Einancial	Let $\lambda$	/isit our web	site!
Housing	•		
Enrollment			
Personal Crisis			
Physical/Mental Health			
Other			





Created to help students who would otherwise have to suspend their education to address emergency financial expenses.

### **ELIGIBILITY**

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- Domestic, undergraduate students
- Currently enrolled on Columbus campus
- Must have filed a FAFSA and have room in their budget
- Documentation of financial emergency necessary
- Preference: rank 3/4







### Thank you!



# Reach out!

If you have a question about how we might help, or if you have questions about what resources are available – just reach out and ask to speak with an advocate!

<u>advocacy@osu.edu</u> 614-292-1111

