



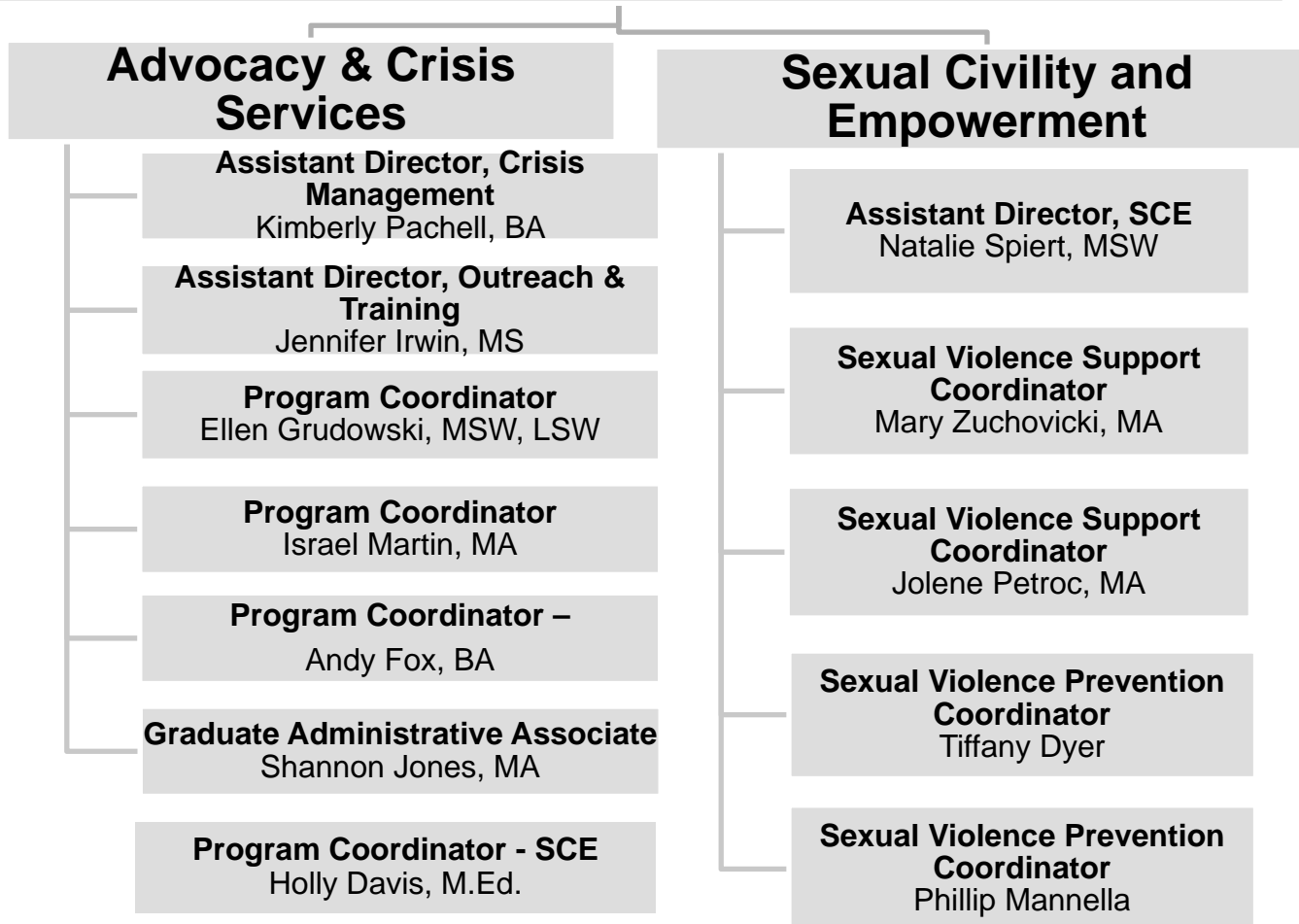
THE OHIO STATE UNIVERSITY

Student Life
Student Advocacy Center



Student Advocacy Center

Karen Kyle, MA, Director





Our Mission

The Student Advocacy Center is committed to helping students navigate Ohio State's structure and to resolving issues that they encounter at the university. Our purpose is to empower students to overcome obstacles to their growth both inside and outside the classroom. We encourage students to maximize their educational experience and prepare them for involvement in the larger community and for life beyond college.



The Student Advocacy Center...

...always seeks the most fair and appropriate outcome

...balances University error and student personal responsibility

...values collaborative effort

...is generally able to give students as much time as they need



Case Process

- Incoming Case
 - Student
 - Parent
 - Counseling/Hospital Staff/OSUPD
 - University Personnel (Student Life, Advising, Buckeye Link, Instructors, etc.)
 - Community
- Gather information
- Connect with relevant parties
 - Notify instructors
 - Collaborate with partner offices
- Identify resources
 - Health/mental health
 - Disability Services
 - Emergency assistance (housing, financial, textbook replacement, etc.)
 - Guidance on policy and procedures (petitions, appeals, etc.)
- Follow up and resolution

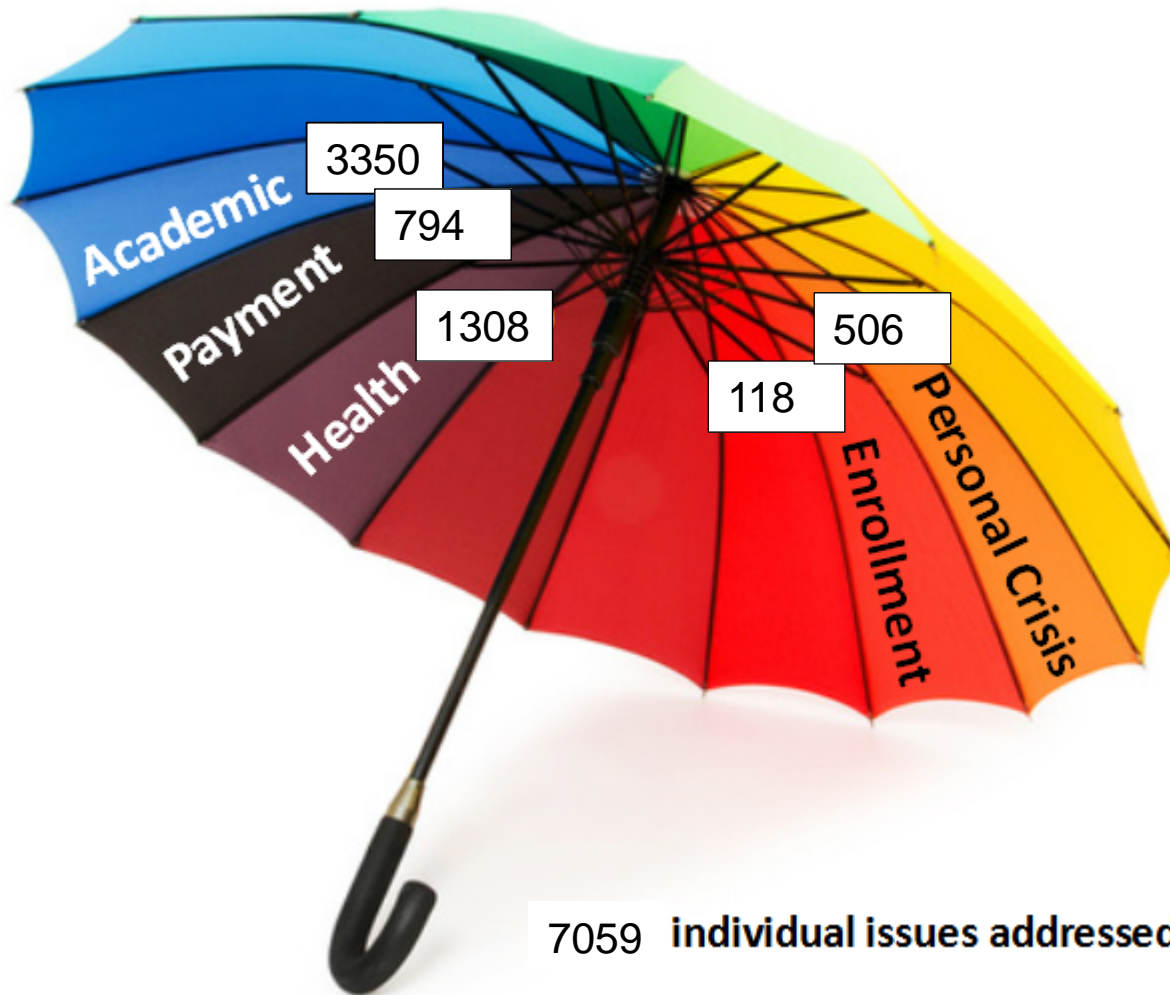


Crisis Response

- Coordinate emergency response/assistance to fire/crime victims
 - Arrange alternate housing
 - Replacement of necessities & educational materials
 - Assist with academic needs/deadlines
 - Identify and refer to support resources
- Coordinate emergency response in the event of a student death or serious injury
 - All internal notification
 - Identification of potentially affected students/staff/faculty
 - Provide support for those individuals
 - Work with deceased or injured student's family



3561 Cases requiring follow-up



7059 individual issues addressed



Consultation

- With all college offices
 - Administration, Advisors, Instructors & TAs, Support Staff
- Daily Contact with key departments such as:
 - Enrollment Services
 - Buckeye Link, Financial Aid, Registrar, Bursar
 - Office of the President
 - Student Life Departments
- Consulted with university departments on 699 occasions regarding issues of student concern



Great Referrals

Please refer students who:

- Indicate difficulty connecting to resources or need assistance exploring multi-faceted/departmental options
- Are unsure where to begin untangling an issue

Please contact us if:

- We can notify instructors of extended absences (hospitalization, recovery, previously un-communicated circumstances)
- You have questions about how _____ may impact a student (withdrawals, housing contract breakage, residency, health, etc.)
- You are presented with an unusual issue involving a student

Feel free:

- To share the name of the student with our front desk (they may already have a case open with an Advocate.)



Questions

Thank you!

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